



Diving Service

Quality Policy

McLennan's Diving Service has developed this quality system for the delivery of its marine maintenance, construction and survey services that are consistent with the requirements of ISO 9001:2015 Quality Management Systems.

McLennan's Diving Service is committed to delivering a professional, innovative, efficient and cost-effective service to all its clients while meeting regulatory requirements. This commitment involves:

- Planning for the realisation of client service according to an agreed specification.
- Resourcing of the system with trained staff and appropriate equipment to ensure the conformity of the services provided to clients.
- The examination of client issues, resolution of problems and continuous improvement of the system to meet the expectations of our clients.
- The maintenance of information technology that allows MDS to advise clients of service status throughout the delivery process.
- Ongoing development of staff skill and company infrastructure to meet the requirements of our clients.
- Managing contracted services by regular review and surveillance of key performance indicators.
- Nurturing of a quality culture that ensures a client focus is applied to everything we do. We strive for continuous improvement of the system.
- Establishment of quality objectives and key performance indicators against which the performance of our system can be measured.
- Addressing the requirements of the Work Health and Safety Act 2011 addressing system issues and maintaining a safe and healthy workplace consistent with the management principles of ISO 9001:2015 and Occupational Diving Standard AS/NZS 2299.1:2007
- Monitoring industry trends to ensure that our services are consistent with the highest quality available.
- Identify the commercial, social and safety risks associated with operating our business and meeting the requirement of our clients.
- Establishing strategic business plans and budget against which operational outcome are regularly measured.
- Ensuring all products are compliant with the appropriate statutory specifications.

This policy is endorsed by the Directors of McLennan's Diving Service.

Alan McLennan

David Allchin

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